

ABBPE Capital Management Pte Ltd (“ABBPE”) seeks to respond in a timely manner to valid grievances about our private equity business:

- Any person who is adversely impacted can lodge a grievance in English, by using the contact form.
- Although response times will depend on the nature of the grievance, persons who have lodged a grievance will be kept informed about expected response times and progress made in addressing grievances.
- For a grievance to be seen as valid, it should contain information about the contact person lodging the grievance (name and address, telephone number and email address); persons impacted and how they are impacted; the investee to which the grievance is related, including investee address; overview of actions (e.g. legal, contacts with project company, local authorities) that have already been taken to solve the issue.
- Once a valid grievance is received, we send an acknowledgement of receipt of the grievance and an expected time frame for addressing the grievance.
- ABBPE determines whether a grievance is legitimate.